

City Auditor Department

Bob Wingenroth, City Auditor

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Program Goal

The City Auditor Department supports the City Manager and Elected Officials in meeting citizens' needs for quality government, products, and services by providing independent and objective feedback

on improving the City's programs, activities, and functions. The City Auditor's work is vital in maintaining citizen trust and confidence that City resources are used effectively and honestly.

Key Services

Audits, Management Services, and Hearings.

Phone: (602) 262-6641

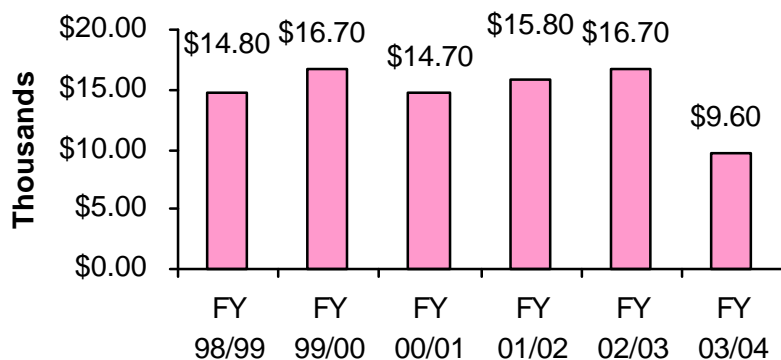
Annual Customer Satisfaction For Audits & Management Services (Scale 1-10) 2001-02



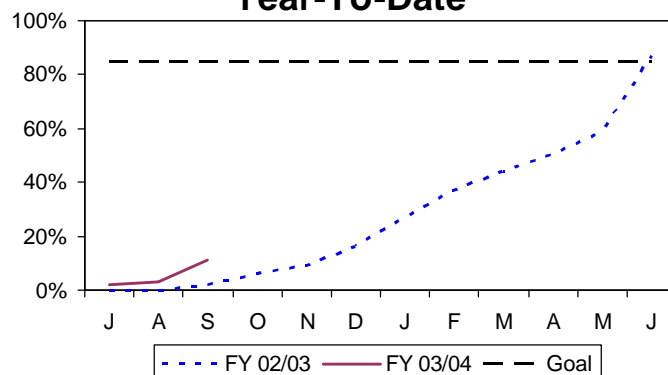
Economic Impact Year-To-Date



Cost Per Audit / Management Service

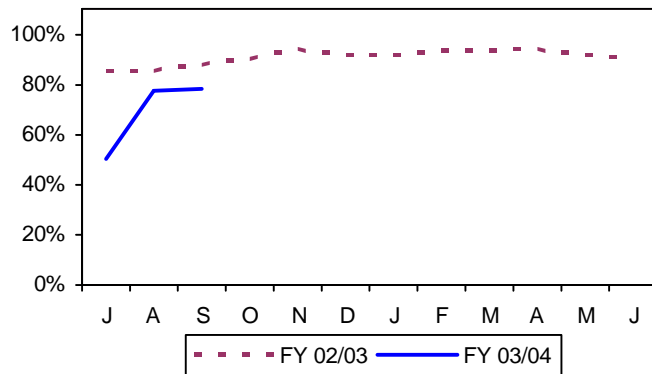


Percentage of Audit Plan Projects Complete Year-To-Date

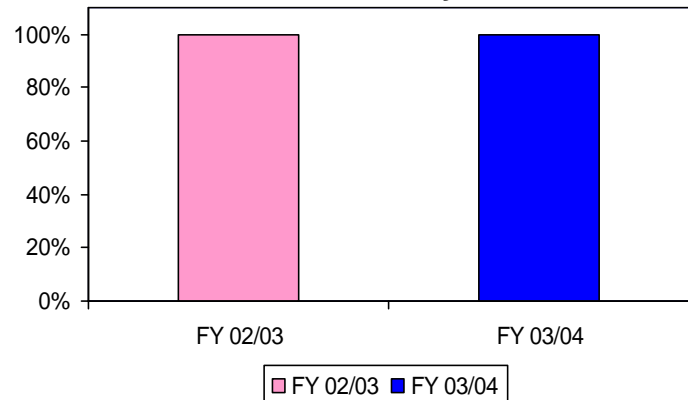


City Auditor Department $\frac{3}{4}$ continued

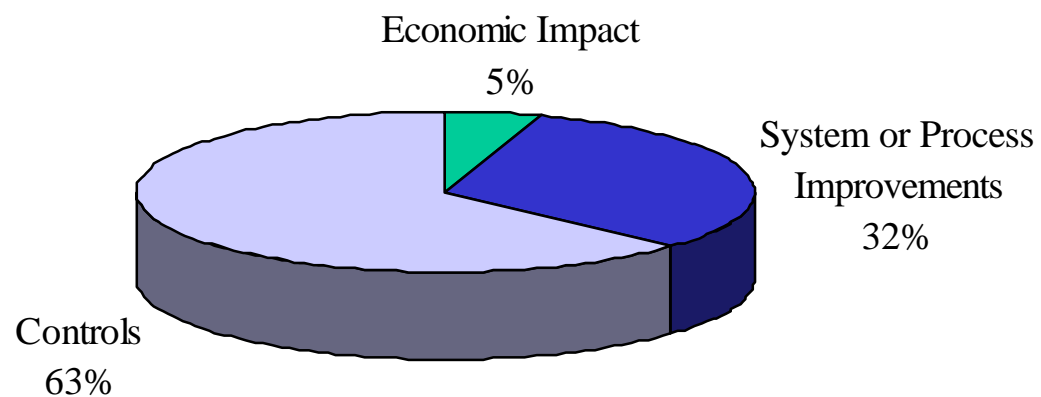
**% of Commitment Dates Met
Year-To-Date**



**% of Hearing Rulings
Issued Timely**

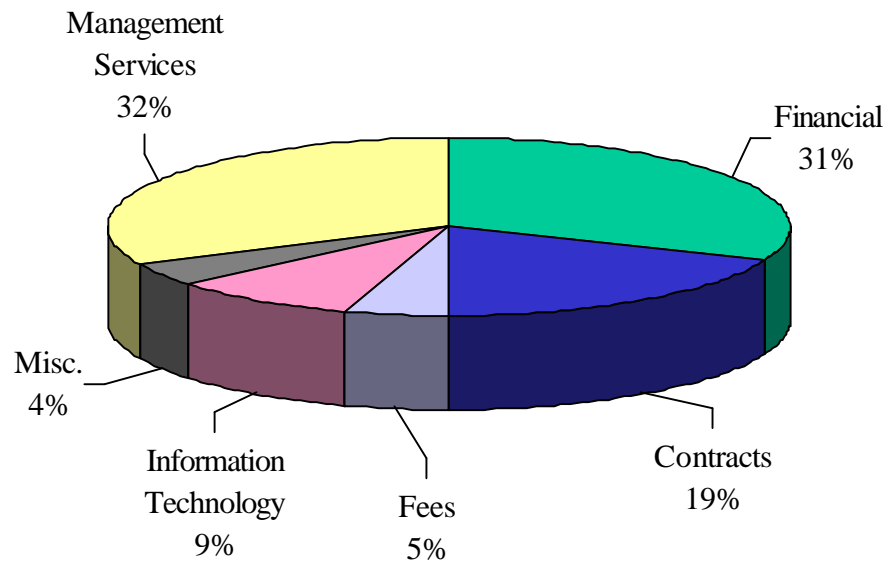


Type of Audit Recommendation FY 02/03



City Auditor Department $\frac{3}{4}$ continued

Audit Hours by Type of Project FY 02/03



Comments/Highlights

No comments or highlights for the month of September 2003.